Start UP Campaign Q&A

No.	Question	Answer
1	According to the rule, 1.5 time higher Sponsor Bonus can be achieved only when new member is introduced sucessfully within 30 days from the day after the registration date of the sponsor. Can member get campaign sponsor bonus if introducing new members on the registration date?	It depends on each country's membership procedure. If members can finish all membership application procedure within one day, they can recruit on the registration date and get the campaign sponsor bonus. **Please be noted that only after becoming official members can they start recruiting others.
2	Is there any maximum limit for achieving Sponsor Bonus?	There is no maximum limit for achieving Sponsor Bonus. The more you introduce, the more you earn.
3	Can members who register and recruit new members in December 2018 receive Campaign sponsor bonus? What is the rule?	Yes, if members register in December 2018, they can still receive campaign sponsor bonus if meeting the two conditions as follows: (1) Recruite new members within 30 days from the day after the registration date (2) Timing of new recruitment is in January 2019 For example, if member A registers on December 15th 2018, he can receive campaign sponsor bonus if he recruits new members from January 01st, 2019 - January 14th, 2019. If member B registers on December 1st, 2018, he is not the target of the campaign. If member C register on December 2nd, 2018, he can receive campaign sponsor bonus if he recruits new member on January 1st. 2019.
4	Corresponding to each condition, campaign incentives can be achieved within 2, 4, 6, 12 months from the month after the registration month. Is the registration month also eligible?	

5	How are combined campaign bonuses calculated if a member jumps over the rank?	If a member jumps over the ranks, he/she will receive combined campaign bonuses if meeting all the conditions required for each eligible rank. For example, in case of NFR members: 1. Within 2 months from the month after the registration month, member reaches from No Title to Triple Silver for the first time, the combined campaign bonuses he/she will receive is 720\$ (Silver (270\$) + Triple Silver (450\$)) 2. Within 2 months from the month after the registration month, member reached from No Title to Six Silver for the first time, the combined campaign bonuses he/she will receive is 1,620\$ (Silver (270\$) + Triple Silver (450\$) + Six Silver (900\$)) 3. Within 4 months from the month after the registration month, member reached from Silver to Six Silver for the first time, the combined campaign bonuses he/she will receive is 1,350\$ (Triple Silver (450\$) + Six Silver (900\$))
6	Members who reach the total referrals of 6 people or more before the campaign period can receive special pin badge after submitting the Special pin badge application to NFR customer service (nfr@thanksai.jp). Is there any time limitation/standard for the special pin badge achievement period?	No, there isn't any time limitation. Members who reached the total referrals of 6 people or more in 2018, 2017, 2016 backwards can receive special pin badge after submitting the Special pin badge application.
7	How long and how can members get the special Pin Badge?	Normally members will receive the special Pin Badge in the next month after the month they fulfill the achievement conditions. In case of members of official countries (Japan, Hong Kong, Taiwan, Thailand, Philippines, Malaysia): Special Pin Badge will be sent to members by each country's office. In case of NFR members: Special Pin Badge will be sent directly to members.

8	If members register in 2019 and fulfill incentive achievement conditions in 2020, how will the campaign special bonuses be calculated?	If members registers within campaign period (January 1st 2019 - December 31st 2019), they still can get campaign special bonus even if the conditions required for each eligible rank are fulfilled in 2020.
9		Campaign special bonus is paid together with other types of bonus in the month after the month that campaign bonus accrues by the reception method which member has registered for monthly bonus reception. Example: If member registers bank transfer as monthly bonus reception, the campaign special bonus will be transfered to his bank account together with monthly bonus. In case member hasn't registered any kind of bonus reception method, the campaign bonus will be carried over until one method is registered.
10	period, member can achieve Free travel to Japan.	In case "Free travel to Japan" is fulfilled in 2019, members shall win an Incentive tour to Japan in 2020. Please kindly wait for our official announcement on 2020 Incentive tour.

CHECKING DIRECT SPONSORED MEMBERS MANUAL

Step 1:

Log into your Backoffice (Fastrack) account.

Step 2:

Click in "Text Real Map" item, you will see Text Real Map screen.

Step 3:

In Text Real Map screen, you will see the map showing sponsorship relationship.

You can search the month you want to check sponsored members.

Note: Red text means new direct sponsored members in the month

Your direct sponsored members are displayed as Level 1 (L1) in text format.

The total number of members in Level 1 of the Text Real Map shows the total members directly sponsored by you.

