

## Q&A of Profil

| <u>No.</u> | <u>Question</u>                           | <u>Answer</u>   |
|------------|---|---|
| <u>1</u>   | What is the product Profil?               | Profil is a next-generation edible film supplement made by Biomatic and patented worldwide that contains a rich blend of high-purity Proteoglycan extracted using alkaline extraction technology.   |
| <u>2</u>   | What is Proteoglycan?                     | <p>Proteoglycan is a complex carbohydrate that combines protein and carbohydrates.</p> <p>Many people are aware of collagen, hyaluronic acid, and chondroitin.</p> <p>It is comparatively easy to extract these compounds, so they are used in many products worldwide.</p> <p>Proteoglycan is even more effective than these compounds, but its complex structures make it difficult to extract, so until now we have been unable to mass produce it.</p> <p>However, thanks to technological advances brought to us by research and development over many days and nights, we have arrived at an era where Proteoglycan can be available to everyone.</p> |
| <u>3</u>   | What is the type of Profil?               | Profil is in film type.   |
| <u>4</u>   | How many film sheets are there in Profil? | 15 film sheets.   |

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| <u>5</u>  | How much protein is 1 film of Profil?                                       | 0.0031g.  |
| <u>6</u>  | How much lipid is 1 film of Profil?   | 0.0g.   |
| <u>7</u>  | How can we use Profil?  | Take 1 film per day and put on the top of your tongue.  |
| <u>8</u>  | I have a chronic illness and I take medicine, can I use it in combination?  | Please consult your doctor for the matters related to drinking Joyfil together with medicine.   |
| <u>9</u>  | Can I use Profil together with other ThanksAI's products?                   | Yes, you should use Profil together with Caneal. It is the ideal combination to achieve better result.  |
| <u>10</u> | What is Profil's reservation method?  | Do not store in a place with high temperature and humidity or under direct sunlight.  |
| <u>11</u> | After opening the package, how long until Profil reach the expiration date? | After opening the package, please use as soon as possible.  |
| <u>12</u> | Why the product is in film type?  | We made it into a film type so that without water, you can easily take it anytime and anywhere and people who do not like tablets can take Profil easily. |

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| <p><b><u>13</u></b></p> | <p>If a film of Joyfil lacks of a small part, will it be considered as a damage product?</p> | <p>In order to make full use of the features of type II collagen component, we have ingredients called "non-denaturing" (a manufacturing method that does not break molecular structure by heat). Therefore, there are also some cases that are missing parts of Profil.</p> <p>In order to adjust the shape of Joyfil, heat treatment will be added and in order to keep the original non-denatured type II collagen's function, we will ship it in its natural state.</p> |
| <p><b><u>14</u></b></p> | <p>Do you have sample for Joyfil?</p>  | <p>There is no sample for trying.</p>   |
| <p><b><u>15</u></b></p> | <p>What is the difference between Joyfil and Profil?</p>                                     | <p>The functions of 2 products are difference.<br/> Nondegenerative type II collagen supports joints.<br/> Proteoglycan supports moisture, cells, immunity.</p>   |
| <p><b><u>16</u></b></p> | <p>What are the main advantages of Profil?</p>   | <ul style="list-style-type: none"> <li>• Activate natural killer (NK) cells that attack cancer cells</li> <li>• Reduce the risk of obesity and diabetes</li> <li>• Possible to cure inflammatory bowel disease and other intractable diseases</li> <li>• Ease inflammation and pain in the joints such as the knee</li> <li>• Rejuvenate skin cells and eliminate spots</li> <li>• Retain water, greater effect than hyaluronic acid</li> </ul>                             |
| <p><b><u>17</u></b></p> | <p>How many percentage of pure Proteoglycan in Profil?</p>                                   | <p>Thanks AI has the world's only protein protection technology so that we can extract 90% high-purity of Proteoglycan.</p>   |