

## Q&A of JOYFIL

<u>No.</u>	<u>Question</u>	<u>Answer</u>
<u>1</u>	What is the product Joyfil?	Joyfil is in film type and using non-denatured type II collagen as a raw material
<u>2</u>	What is the meaning of the product's name?	The name "Joyful" is made of all this words Joyful (pleasant), Joint, full (satisfy), film.
<u>3</u>	Who is recommended to use the product?	Easy smooth, active aiming at every day, recommended for those who enjoy sports
<u>4</u>	How can we use Joyfil?	Take 1 film per day and put on the top of your tongue.
<u>5</u>	I have a chronic illness and I take medicine, can I use it in combination?	Please consult your doctor for the matters related to drinking Joyfil together with medicine.
<u>6</u>	Can I use Joyfil together with Profil?	There is no problem in drinking with Profil but each product has different effects so please take them in seperate time.
<u>7</u>	What is Joyfil's reservation method?	Do not store in a place with high temperature and humidity or under direct sunlight.
<u>8</u>	After opening the package, how long until Joyfil reach the expiration date?	After opening the package, please use as soon as possible.
<u>9</u>	Why the product is in film type?	We made it into a film type so that without water, you can easily take it anytime and anywhere and people who do not like tablets can take Joyfil easily.

<u>10</u>	If a film of Joyfil lacks of a small part, will it be considered as a damage product?	In order to make full use of the features of type II collagen component, we have ingredients called "non-denaturing" (a manufacturing method that does not break molecular structure by heat). Therefore, there are also some cases that are missing parts of Joyfil. In order to adjust the shape of Joyfil, heat treatment will be added and in order to keep the original non-denatured type II collagen's function, we will ship it in its natural state.
<u>11</u>	Do you have sample for Joyfil?	There is no sample for trying.
<u>12</u>	How does Joyfil taste?	Salmon nose cartilage removal from natural salmon is used as a raw material, so Joyfil has the incense of tide.
<u>13</u>	Why Joyfil has non-denatured type II collagen but not type II collagen?	Type II collagen (the main component of cartilage) is deformed with heat and acid, and loses its original effect. Therefore, ThanksAI sticks to "non-denatured type II collagen" and its purity.
<u>14</u>	What is the purity of non-denatured type II collagen?	It achieves the highest level of 75%.
<u>15</u>	Is there any danger of allergies?	Since non-denatured type II collagen also exists in human cartilage so allergy does not occur.
<u>16</u>	How many calories is 1 film of Joyfil?	0.23 kcal
<u>17</u>	How many grams is 1 firm of Joyfil?	60mg
<u>18</u>	What is the difference between Joyfil and Profil?	The functions of 2 products are difference. Nondegenerative type II collagen supports joints. Proteoglycan supports moisture, cells, immunity.
<u>19</u>	[Cellulose] which is included in Profil is used in order to create the film type. Does [Hydroxypropylcellulose] which is included in Joyfil have the same function?	Yes, it has the same function.
<u>20</u>	How many grams of non-denatured type II collagen does 1 film of Joyfil have?	10 mg