

Q&A of Kaiwaii Essence AI

<u><i>No.</i></u>	<u><i>Question</i></u>	<u><i>Answer</i></u>
<u><i>1</i></u>	Please provide some basic information of Kaiwaii Essence AI.	Kawai Essence AI is - A beauty solution that stops skin aging and makes your skin bright and beautiful from a variety of angles. - And thanks to freeze-drying, the product is: (1) Preservative-free (2) Deterioration of the active ingredients is prevented and you can use the freshly reconstituted beauty solution in your own home.
<u><i>2</i></u>	Who is recommended to use Kaiwaii Essence AI?	There is no limitation of skin type, age or gender. The products can be used for everyone.
<u><i>3</i></u>	I heard about freeze-drying - the secret to being preservative-free. What is that?	After investigating how to get our products onto skin in high concentrations and without preservatives, we found the freeze-drying method to be ideal. Kaiwaii Essence Ai uses freeze-drying to dry the beauty lotion compounds, enabling them to be completely preservative-free. Also, the manufacturing and freeze-drying processes are done at the hands of skilled technicians, who manufacture our products under strict quality control standards.

<u>4</u>	I heard about the airless bottle - achieving lasting freshness. What is that?	When exposed to the air, cosmetics oxidize and their quality degrades. So, for Kawaii Essence Ai, we used an “airless bottle” that keeps your product from being exposed to the air until you are finished using it. It enables you to use fresh beauty lotion to the last drop.
<u>5</u>	Is Kawaii Essence AI all made in Japan?	To ensure quality in its components and manufacturing, Kawaii Essence Ai is produced from start to finish in our trustworthy factory in Japan.
<u>6</u>	Is the material friendly with the enviroment?	We don't use materials that are considered to have problems with the enviroment.
<u>7</u>	If the products are getting old? How should I dispose the products?	Please separate according to the method defined by your local resident. When throwing out contents (1 piece or less), please throw it away with burning trash wrapped in tissue etc.
<u>8</u>	Do you have sample for Kawaii Essence AI?	There is no sample for trying.
<u>9</u>	Kawaii Essence AI can be used from what age?	The products can be used from any age but it is recommended to take a patch test (a test to discover whether a person is allergic to any of several substances that are applied to the skin in light scratches or under a patch) first.

<u>10</u>	If children licked or drank the products, what should I do?	As ingredients use highly safe ingredients, there is no danger in particular, but in case of a small amount is licked or drunk by mistake, please wipe inside of the mouth with wet tissue or please clean the mouth with water. After that, please take a doctor's examination if you are concerned. If you drink plenty, please see a doctor. When you see a doctor's examination, please bring the product and all ingredient indications (box of goods etc.).
<u>11</u>	My skin is weak and I have an allergy, can I use Kawaii Essence AI?	Before using products, we recommend you to consult a dermatologist.
<u>12</u>	Can men also use Kawaii Essence AI?	Men can also use the product.
<u>13</u>	In the case I use products then I have trouble with my skin (Redness · itch · swelling · eczema etc.), what should I do?	We recommend that you stop using it immediately and consult a dermatologist as soon as possible.
<u>14</u>	What is Kawaii Essence AI's reservation method?	Please store in a refrigerator and use within one month. Use as soon as possible after dissolving the product.
<u>15</u>	Have the products experienced on animals?	Kawaii Essence AI is not being experienced on animals.

<u>16</u>	Please advise the skin care method with the product?	Use a generous amount on your face and neck after getting out of the bath. Rub into your skin with a gentle massaging motion. Use more of the product on areas that you are worried about for greater effect. It is most effective if you avoid using other cosmetics as much as possible right before and after you use Kawaii Essence AI. If you feel tightness in your skin, you can also apply the product on top of a small amount of additive-free lotion. However, please avoid massaging excessively around the eyes.
<u>17</u>	After using products, my skin turns red. Is that the side-effect of the products?	Continuing to use when "side-effect" has happened to the skin may worsen the symptoms. We recommend that you stop using it immediately and consult a dermatologist as soon as possible.
<u>18</u>	If the products get in eyes, what should I do?	Most cosmetics, even small amounts, will not cause serious hazards immediately, but please wash the eyes well with eyewash. However, if pain or hyperemia persists or a large amount gets in eyes, please bring the product and all ingredient indications (product box etc) to consult doctor.
<u>19</u>	After opening and dissolving the products, how long can Kawaii Essence AI be used?	After unpacking and mixing the product, please use it as soon as possible within 1 month.
<u>20</u>	What if white spot appears?	In such case, please stop using the products immediately and consult the doctor. After knowing the diagnosis from the doctor, could you kindly share the information with us?
<u>21</u>	What are the main ingredients of the product?	<ul style="list-style-type: none"> • Plant stem cell culture solution • Plant mineral • Proteoglycan • 13 types of plant extracts

<p><u>22</u></p>	<p>What is Proteoglycan?</p>	<p>Proteoglycan is a complex carbohydrate that combines protein and carbohydrates. Many people are aware of collagen, hyaluronic acid, and chondroitin. It is comparatively easy to extract these compounds, so they are used in many products worldwide. Proteoglycan is even more effective than these compounds, but its complex structures make it difficult to extract, so until now we have been unable to mass produce it. However, thanks to technological advances brought to us by research and development over many days and nights, we have arrived at an era where Proteoglycan can be available to everyone.</p>
<p><u>23</u></p>	<p>Please tell me the content of the product?</p>	<p>20 ml each</p>
<p><u>24</u></p>	<p>Do you import your humic shale minerals and fulvic acid from United States? In what type are they imported?</p>	<p>Both are imported as raw materials from the United States. When they are imported, the humic shale minerals are a powder and the fulvic acid is a liquid.</p>
<p><u>25</u></p>	<p>What are fulvic acid and humic shale mineral? Is there any different between those 2 ingredients?</p>	<p>They are the same in that they both contain rich quantities of plant-based minerals. However, the fulvic acid from New Mexico in particular has recently attracted attention for its abundant fulvic acid content.</p>
<p><u>26</u></p>	<p>Do other companies offer products with humic shale minerals and fulvic acid?</p>	<p>We cannot speak to other companies' products, but only Perfect Mineral Ai provides both humic shale minerals and fulvic acid at the same time.</p>

<p><u>27</u></p>	<p>Please provide Kawaii Essence AI's usage.</p>	<p>There are 6 steps:</p> <ul style="list-style-type: none"> • The white material in the airless pump container is freeze-dried, additive-free raw material which is produced by using vacuum freeze-drying technology. • Remove the clear cap and metal pump from the container. Fill the container around halfway with mineral dissolving solution. • Put the clear cap and the metal pump back to the container and shake thoroughly. • Remove the cap and pump from the container again after mineral dissolving solution has mixed well with the additive-free raw material. • Fill the container with the remaining mineral dissolving solution. Put the cap and pump back and shake thoroughly again. • Leave to stand for several hours. The process is completed once the raw material has completely dissolved. Store in a refrigerator and use within one month.
<p><u>28</u></p>	<p>After how long will the product in non-mixed state be out-of-date?</p>	<p>Kawaii Essence Ai does not contain any preservatives, so even if the package is unopened, we recommend that the product be used within six months from when you receive it.</p>
<p><u>29</u></p>	<p>How much Kawaii Essence AI is there in each pump?</p>	<p>Between 0.3 and 0.5 ml.</p>